

Northampton Borough Council Northampton Pensioners' Forum

Thursday, 25 May 2017 at 1:30 pm

The Jeffrey Room, St. Giles Square, Northampton, NN1 1DE.

Agenda

- 1. Welcomes, introductions and apologies**
- 2. Minutes and Matters Arising**
- 3. Cllr Bill Parker and Anna Earnshaw - Northamptonshire Adult Social Services**
- 4. Dementia Action Alliance - Jacqueline Parkes**
- 5. Action Plan**
- 6. Community News Exchange**
- 7. Suggestions for Items for Future Meetings or Forum Activities**
- 8. Any Other Business**
- 9. Date and venues of future Forum Meetings**

July 27th 1:30 – 4pm, The Guildhall

Map and directions at: www.northampton.gov.uk/guildhall

For more information about this meeting please contact:
Nisha Mejer, Partnerships and Communities Support Officer



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Tel: 01604 837284



More information about the Forum generally is at: www.northampton.gov.uk/forums



Facebook page: www.northampton.gov.uk/pensionersforumonfacebook

Please note that this Forum is supported and funded by Northampton Borough Council. The Forum may work in partnership and collaboration with other community groups, councils and local services from time to time. The views expressed and decisions taken by the Forum are not necessarily those of Northampton Borough Council.



NORTHAMPTON
BOROUGH COUNCIL

Code of Conduct for the Forums

This Code of Conduct sets out the standards that the Forums expect of its members. It aims to provide members with an effective ethical framework in which to do business. It is not intended to be exhaustive, or to cover every eventuality, but sets out some common sense requirements to enable the forums to function smoothly and successfully.

It is the responsibility of the Chair to encourage and enable input from forum members, to ensure all voices are heard.

1. Meeting Etiquette

As an attendee you must comply with the following requirements and any others that may be stated from time to time:

- 1.1** Contribute positively to discussions concerning the issues of the meeting
- 1.2** Be friendly, polite, courteous and respectful at all times to fellow members, and others present
- 1.3** Not insult, abuse or use offensive language or behaviour
- 1.4** Comply with Northampton Borough Councils Equal Opportunities Policy
- 1.5** Demonstrate actively that you are interested in and care about the issue that you are discussing and want to make a positive difference
- 1.6** Show respect for buildings, facilities and equipment being used
- 1.7** Speak only through the Chairman of the meeting and not interrupt, heckle, make distracting noises or gestures
- 1.8** Speak clearly into any microphone provided and comply with any instructions given about its use

2. Being Objective

- 2.1** Your own experience and views should inform, but not dominate or dictate how you participate.
- 2.2** If you have a specific issue with regards to a service matter to raise these can be discussed with a member of staff at the end of the each meeting or you can ask for the appropriate officer details. Meetings attended by other residents are not the place to raise any issues of this nature.
- 2.3** Be Fair
- 2.4** You must have and show respect for the people you deal with, and take their circumstances and personal differences into account. This is about putting equality into practice. The key is simply to respect differences fairly, so that you do not exclude anyone, or treat anyone inappropriately or unfairly because of their particular circumstances.

Breaching the Code of Conduct

If any person's behaviour breaches this Code of Conduct, they will be required to leave the meeting and vacate the premises where it is being held. They will not be permitted to attend future meetings unless they provide satisfactory evidence to Northampton Borough Council that they will comply with the Code – e.g. a letter of apology.

If you would like further information or if you would like to discuss the Code of Conduct please contact Vicki Rockall, Partnerships and Communities Manager at vrockall@northampton.gov.uk or on 01604 837074

Northampton Borough Council - Northampton Pensioners' Forum

Thursday, 23 March 2017 1:30pm – 4pm

1. WELCOMES, INTRODUCTIONS AND APOLOGIES

Present: Cllr Brian Oldham (Co Chair CO), Roger Rumsey (Co Chair RR), Cllr Hadland (CH), Derrick Simpson (NBC, DS), Madeline Boys (Individual MB), Mike Hill (Ex Pensioners Voice MH), Terry Dennis (Retired TD), Nayla Mahmood (Changing Minds IAPT Services NM1) Jo Painter (VOICE JP), Bernie Reid (Victim Support BR), Fr Oliver Cross (All Saints Church FO), David Hewitt (Citizen DH), Brian Nichols (Citizen BN), Hazel Tuttle (Retired HT), Geoff Simms (Individual GS), Alan Wright (Individual AW), Tony Mallard (Individual TM), Ann Timson (Individual AT), Nisha Mejer (NBC NM2), F Nelson (Individual FN), D Nelson (Individual DN), Cllr Stone (CS).

Apologies: Malcolm Hill, Maureen Hill, Veronica Male, John Rawlings

2. MINUTES AND MATTERS ARISING

Minutes recorded as true.

Item 6: Matter taken up with Environmental Services.

The Forum would like to be part of the Heritage project. ACTION: Add to action plan.

ACTION: NM2 to check if there is an update about the Environmental Services.

3. CLLR HADLAND AND DERRICK SIMPSON - BUS STATION

CH: Is the Cabinet Member for Regeneration.

There have been recent events which has lead to the roads around the town centre being gridlocked.

We are working with the County Council and the Police to deal with the infrastructure. The gridlock was not caused by the bus station.

The next major redevelopment will be the Greyfriars. This will effect traffic.

In the meantime the Angel Square Park and Ride system will be put into place. The influx should not make too much difference.

DS: NBC look at the management of the bus station. The County Council (NCC) deal with the timetables and routes. NBC and NCC work closely together to look at the highway structure.

The old bus station was running for years and was on 3 levels. The lifts were over 40 years old and in need of repair. There were issues with anti social behaviour.

The new bus station is much better to manage. The toilets are well kept. The feedback from staff and users is positive.

MH: Mercers Row should be reopened to help with the traffic flow in the South.

CH: Looking into this.

FO: I am the Father for All Saints Church and have a vested interest in the traffic surrounding the church. Expressed concerns with the traffic going into Mercers Row. There is a café which hosts many visitors and there could be safety issues.

DH: Does not agree that the bus station works well. Uses the station 4 nights a week and finds it frustrating. It is too small and in the wrong place. The design is not good. NBC needs to admit that they were wrong.

CH: The Greyfriars building cost £500,000 to run. There was office space which was unlettable. Only solution was to demolish it. An option was to rebuild on the original site. But this would have left the public without a station. Other sites were reviewed. They were not ideal.

CO: I use the buses and this works for me. The old bus station was unpopular and was referred to as the "Mouth of Hell."

GS: Has been a bus user since 1976 and used buses across the country. The best station was Greyfriars. There was no gridlock with the Greyfriars and had good access to Victoria station. The Greyfriars site has been ruined. The buses emit pollution including nitrous oxide.

CH: The air quality is a national consideration and high up on the government agenda. Compromises had to be made with the new station. People didn't like the underpass with the old station. Now have an entrance at ground level which is seen as a benefit.

4. VOICE

JP: Gave presentation on VOICE. The organisation provides support to victims of crime. Victims can contact VOICE direct. Support is tailored to the individual.

BN: How are you funded?

JP: Classed as a charity and funded by the Police Crime Commissioner.

Contact details:

Call us on 0300 303 1965
Email us at info@voicenorthants.org

5. IAPT - NAYLA

NM1 explained the service that Changing Minds provides.

The Changing Minds IAPT Wellbeing Teams provide an innovative and person centered service for individuals in Northamptonshire, who may be at risk of or who are experiencing a period of mental distress.

IAPT stands for Increasing Access to Psychological Therapies and is a nationwide government funded initiative to improve the availability of psychological therapies for people with anxiety and depression in primary care.

People of all ages can contact the group. Can go through GP surgeries.

6. JEANETTE PIDGEN

To discuss in future meeting.

7. COMMUNITY NEWS EXCHANGE

RR: Have concerns that people can take pictures in the forum without prior permission.

ACTION: RR to write to the NBC solicitor.

BN: Asked about the blue badge issue. Advised to attend the Disabled People's Forum.

Too many leaves on the Racecourse and are not being cleared up. Moss is now growing.

Advised to contact the local councillor.

TM: Eastfield Residents Association – The Easter event will be held later on in the year.

DH: Signage issues in Abington Street.

8. SUGGESTIONS FOR ITEMS FOR FUTURE MEETINGS OR FORUM ACTIVITIES

Adult social care in May meeting. Dementia Action Alliance to be discussed too.

Veronica Male email asked for an update for Homelessness and the Nightshelter in future meetings.

9. ANY OTHER BUSINESS

Not discussed.

10. DATE AND VENUES OF FUTURE FORUM MEETINGS

May 25th 1:30 -4pm, The Guildhall.

Forum Action Plan						
Chair:	Cllr. Oldham and Roger Rumsey		Responsible Forum:	Pensioner's Forum		
Outcomes identified within the Corporate Plan:	<ul style="list-style-type: none"> Empowered local communities with a greater capacity to become involved in community life Promote integration and cohesion Appropriate support provided to those in most need Services are fair, accessible and responsive to individual needs residents and customers feel informed and engaged in service quality and design Future developments informed by the views of local people Delivery of events to celebrate and enjoy the Town's heritage and culture 					
Objectives:	<ul style="list-style-type: none"> Identify issues of importance to pensioners who live in the Borough, research/discuss issues and decide on outcomes to achieve Promote and sustain effective communication between NBC and pensioners living in the Borough. Promoting partnership working by statutory and voluntary sector organisations, and Pensioner's groups and communities 					
Actions:						
Action	Owner	Activity (intelligence led)	Timescale	Cost	Measure	Last Updated
WW1 Zeppelin project: Intergenerational project	AL	<p>Pilot session successfully delivered- youth and pensioners paired up for memory. To be developed in 2016/17 in partnership with Voluntary Impact Northamptonshire's School of Life</p> <p>Pensioners forum to work with Youth forum to learn about the Northampton woman and her children killed by the Zeppelin- work together on the project with support of Museums volunteer, Beverley.</p>	September 2017	Nil	Showcase of project at Heritage weekend.	April 2017
Dementia Awareness Week	NM	Dementia Awareness Week 16 th – 20 th May- Jacqueline Parks to attend Forum to discuss Dementia.	May 2017	Nil	Forum Agenda Item	April 2017
Highways Wardens Scheme	AM	Opportunity for forum members to become Highway Warden, who are the eyes and ears on the road network within their local area and a key point of contact between the community and Northamptonshire Highways.	January 2017	Nil	Wardens recruited and liaison set up with Highways	October 2016

		<p>A Highway Warden provides valuable information which assists in maintaining the highway network ensures the views and requirements of the local community are represented</p> <p>A Highway Warden is a volunteer who is supported by their parish or town council or residents group and Northamptonshire Highways.</p> <p>http://www3.northamptonshire.gov.uk/councilservices/northamptonshire-highways/roads-and-streets/Pages/highway-wardens.aspx</p>				
Work with Nene Clinical Commissioning Group to provide the Pensioners Forum with an input into the CCG and represent the needs of older people in Northampton.	AM/JP	<p>Jeanette has confirmed the provision of the following information for future meetings.</p> <ul style="list-style-type: none"> • JP to present on Quality Contract. • PH to present on the Veterans Community Covenant. • GM to discuss with the forum the best way to provide information around dementia services in the area. 	Ongoing	Nil	Presentations held, information cascaded, action plan in place.	May 2016
Improve attendance at forum, bringing different groups together to build upon the forum. Include service providers as well as service users.	Officers – VR & LM	Continue to publicise the forum through different communication streams and networks.	Ongoing	Nil	% increase at forum	March 15
Intergenerational Catwalk	LCW	An intergenerational catwalk lead by Voluntary Impact Northampton. Forum members encouraged to be models.	October 2017			March 2017
Tea Dance	Cllr King, LCW, and officers	Tea Dance organised in the Guildhall was well attended. Digital Eagles attended to provide IT support to the Pensioner Forum and others. Event was enjoyed by all.	March 2017			March 2017